

Corero Network Security

Advisory of Corero Impact from Slack Certificate Update

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Summary

Slack Technologies updated its SSL certificate chain on March 14th, 2023.

This has impacted SmartWall's SecureWatch Analytics ability to send alerts to the Slack messaging application for customers not using the latest versions of SmartWall software.

SmartWall Status

The following Corero products are NOT impacted:

- SmartWall Service Portal (SSP) – all versions
- SmartWall Central Management Server (CMS) – all versions
- SmartWall Network Threat Defense (NTD) appliances – all versions
- SmartWall Network Bypass Appliances (NBA) – all versions

The following Corero SmartWall products and versions are impacted by the Slack SSL certificate update:

- SmartWall SecureWatch Analytics (SWA) versions prior to v11.4

Recommended Action:

All impacted SmartWall deployments should be upgraded, or patched, as soon as possible to ensure alerting to Slack can function as expected.

- SmartWall Threat Defense Systems (TDS) running 11.2.x, or earlier, can upgrade to 11.8.x, or later
- SmartWall Threat Defense Director (TDD) deployments can upgrade to 11.5.1, or later
- A dissolvable update package is available from Corero for TDS and TDD customers not ready to upgrade.

Please contact your Corero support representative for more information.